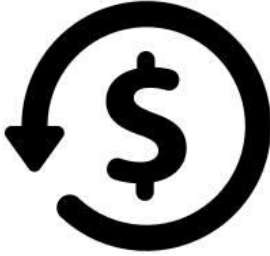


Refund Policy



Once a service is rendered, no refund will be issued. If a client or potential client challenges this refund through a "charge back" procedure on their credit card, or a canceled check, that client will be terminated from the programs indefinitely. If it seems warranted to issue a partial or full refund, even if service was rendered, it will be done so by the sole discretion of the staff of St. Michael's Holistic Natural Health Center.

Refund for a product sold will not be issued unless a replacement product or a substitute product is not possible due to the **"1983 Federal Anti-tampering Act"** (also known as the Tylenol Bill). Once a product is purchased, no refund will be issued, even if the seal is not opened. This policy is to protect the public from tampered product. Once a product is possessed by the client, it cannot be offered to resale by another customer.

If a product is deemed defective, St. Michael's Holistic Natural Health Center will replace it at no charge if it is returned within 30 days of purchase and accompanied by the receipt. It is the client's responsibility to present a receipt and retain such receipt for such of an event. No exceptions.

At discretion of St. Michael's Holistic Natural Health Center, a full or partial refund may be issued on a case-by-case basis if our staff feels the client was not pleased with our service. In the event this occurs, the client will have no future considerations at our facility, indefinitely.